

A.J.YEARNSHIRE
PLUMBING AND HEATING ENGINEERS
REPLACEMENT OF RECOMMENDED COMPONENTS ON ANNUAL SERVICING

Any potential future problems or part we think may fail in the near future; we will recommend that these be replaced before any damage to other components is done. Any damage to existing pipe work on your central heating and hot water system will be pointed out to you and replacement and repair costs advised, and undertaken at our earliest opportunity.

Worcester Boilers require:-Fuel nozzles will be replaced every service and is included in my annual service price. Worcester boilers require the flexible oil line also to be replaced annually; this will be charged above the annual cost of servicing.

Not all manufacturers' state that Flexible oil lines be changed annually, however it is a recommendation at least annually, or not later than the expiry date of the oil line, if printed with one. Where a customer refuses to have, consumable items replaced as part of an annual service visit, this will be recorded on the CD11 form and a warning label attached to the appliance identifying that either an immediate or a potential risk is now present.

I cannot be held responsible for any oil leaks through the failure of flexible oil lines, please check these regularly for signs of wear and advise as soon as you notice any problem.

We will endeavour to service without any spillage, however there may be a slight leak of oil and or water on a service, this will be cleaned up and you may still smell this for a short period of time. However, if this does not dissipate within 24 hours, or you notice any extra spillage, please get in touch as soon as possible to prevent further damage. I would recommend that you check for signs of any oil or water leaks on a regular basis throughout the year.

Any problems after service should be reported immediately. Anything that happens after 2 weeks of servicing, will be investigated and further charges may be incurred.

If you have a combination boiler, the water pressure will be checked and topped up if necessary. If you notice that the pressure is dropping and are having to top up the boiler ,on a regular basis, then please get in touch this could be a number of factors i.e. a boiler problem or a leak on your central heating system, either at the point of the boiler, radiators, filter or pipe work above or under floors.

A visual inspection of your oil tank and pipe work will be carried out on the day of service, but we advise that you also check your tank and pipe work, following the delivery of fuel and on a regular basis through the year, in winter and summer months expansion and contraction can lead to wear and tear which may not be visible on our inspection, **the inspection is only a view of the condition of the tank and pipe work on the day of inspection. Any cracks on the oil tank which look like a potential Environmental risk, customer will be notified that the tank should be replaced straight away and not be filled, a warning sticker and Notice will be issued.**

Any installation of a below ground oil tank which cannot be inspected will be the responsibility of the homeowner, to make sure they are fully compliant and safe.

Over the lifetime of your oil boiler both in warranty and out of warranty materials will be required above the usual oil boiler service price and you will be advised on this accordingly, we will endeavour to keep the prices of both components and additional labour charges at a reasonable level.

